**APPENDIX No. 1**

***MODEL FOR THE FINANCIAL BID OFFER AND REFFERENCES THE ASSESSMENT WHEREOF DEPENDS ON AUTOMATIC FORMULAE***

*Mr / Ms .............................. whose address is No. ................, ............................................................................... street, from company..............................................., the Tax Identity No. whereof is....................................., having been informed of the tender and the conditions and requirements for the award of the “…………………………………”, hereby undertakes (in his or her own name or on behalf of the company he or she represents) to carry them out strictly subject to the conditions below:*

1. *Financial bid offer (up to 30 points)*

|  |  |  |  |
| --- | --- | --- | --- |
| ***CONCEPT*** | ***MAXIMUM ANNUAL PRICE******(VAT excluded)*** | ***ANNUAL PRICE OFERTED******(VAT excluded)*** | ***ANNUAL PRICE OFERTED******(VAT included)*** |
| **Annual price** | ***17.000,00 euros*** | *euros* | *euros* |
| ***CONCEPT*** | ***MAXIMUM HOUR PRICE******(VAT excluded)*** | ***HOUR PRICE OFERTED******(VAT excluded)*** | ***HOUR PRICE OFERTED******(VAT included)*** |
| **Implementation services (data migration, or data audit activities)** | ***140,00 euros/hour*** | *euros/hour* | *euros/hour* |
| **Integrations** | ***180,00 euros/hour*** | *euros/hour* | *euros/hour* |

1. *Automatic Evaluation Criteria (up to 40 points)*

The bidder will indicate with “X” its answer:

|  |  |  |  |
| --- | --- | --- | --- |
| **Concept**  | **YES** | **NO** | **OBERVATIONS** |
| ISO27001 Certification or equivalent |  |  | *-Provide ISO certificate or equivalent to accredit this -* |

The bidder will type in the field “Offered Time to Resolve (TTR)” and in the field “Offered First Time Response (FTR)” the time it offers for each criterion:

|  |  |  |  |
| --- | --- | --- | --- |
| **HIGH-PRIORITY INCIDENTS** | **MEDIUM-PRIORITY INCIDENTS** | **LOW-PRIORITY INCIDENTS** | **REQUESTS** |
|  **Time to Resolve (TTR)** | **Offered Time to Resolve (TTR)** | **Time to Resolve (TTR)** | **Offered Time to Resolve (TTR)** | **Time to Resolve (TTR)** | **Offered Time to Resolve (TTR)** | **First Time Response (FTR)** | **Offered First Time Response (FTR)** |
| 24 hours |  | 72 hours |  | 5 days |  | 3 days |  |

Signature and stamp of the bidding company

*Validity of the bid............................4 months*

*(bids for a value and/or period of time greater than that of the invitation to tender shall be excluded from the procedure)*